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Chickasaw FCC Mail Room
TELEPHONE COMPANY

124 WEST VINITA • P.O. BOX 460 • SULPHUR, OKLAHOMA 73086-0460
PHONE NO. (580) 622-2111 • FAX (580) 622-2117

R. E. GAUNTT, Chairman of the Board &
Chief Executive Officer

J. B. BRIGHT, President

JACK HESTER, Vice President

JANE CHADWICK, Executive Secretary

Annual 47 C.F.R. 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2007

Date Filed: February 19th, 2007

Name of Company covered by this certification: Chickasaw Telephone Company

Form 499 Filer ID: 804123

Name of signatory: Larry D. Jones

Title of signatory: Treasurer

I, Larry D. Jones, certify that I am an officer of Chickasaw Telephone Company, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has received one customer verbal complaint in June 2007 concerning the improper access of CPNI by an employee. The employee was disciplined, put on probation, and ordered to write a letter of apology to the customer. The company also hired an outside consulting firm to conduct classes with employees to emphasize the importance of CPNI and instituted a policy of automatic dismissal for improper use of CPNI.

Signed: _____



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The FCC has instituted new rules designed to protect customer specific data from being disclosed to an unauthorized third party. In an effort to follow these requirements and protect our customer's information, Chickasaw Telephone Company has instituted the following safety precautions:

CPNI information will only be released after positive verification of the customer, or authorized representative of the customer, under one of the following methods (in hierarchal order):

- 1) Customer can tell our representative the pin number for the account.
- 2) Customer can come to the office and present photo identification.
- 3) Customer can answer one of the random verification questions that were designated from our list of questions.
- 4) We will call the customer back at the phone number of record or a call-back number that we have had on file for over thirty days.
- 5) We will mail the requested information to the address of record.
- 6) We will email the requested information to the email address of record (if we have had this email address for more than thirty days).



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